

# Shanghai Disney Resort 5<sup>th</sup> Birthday Celebration

## Terms and Conditions on the Shanghai Disney Resort 5<sup>th</sup> Birthday Celebration Lucky Draw

(Namely the original “Year of Magical Surprises” Lucky Draw)

### Overall Terms and Conditions

The Shanghai Disney Resort 5<sup>th</sup> Birthday Celebration Lucky Draw (Namely the original “Year of Magical Surprises” Lucky Draw, the “**Event**”) provides participants with the chance to win prizes starting from April 8, 2021 and ending on April 7, 2022 at Shanghai Disneyland.

The Event will be held on a unit basis and each unit shall be deemed as a separate promotional activity respectively (the “**Unit**”). The Units are: (1) period from April 8, 2021 through April 30, 2021; (2) period from May 1, 2021 through May 31, 2021; (3) period from June 1, 2021 through June 30, 2021; (4) period from July 1, 2021 through July 31, 2021; (5) period from August 1, 2021 through August 31, 2021; (6) period from September 1, 2021 through September 30, 2021; (7) period from October 1, 2021 through October 31, 2021; (8) period from November 1, 2021 through November 30, 2021; (9) period from December 1, 2021 through December 31, 2021; (10) period from January 1, 2022 through January 31, 2022; (11) period from February 1, 2022 through February 28, 2022; (12) period from March 1, 2022 through March 31, 2022; and (13) period from April 1, 2022 through April 7, 2022. Please note that the type and number of prizes vary by each Unit.

Shanghai International Theme Park Company Limited (Address: No. 1-600 and 901-1100, Lane 255, West Shendi Road, Pudong New Area, Shanghai) and Shanghai International Theme Park Associated Facilities Company Limited (Address: No. 601-900, Lane 255, West Shendi Road, Pudong New Area, Shanghai) are the organizers of the Event (“**Organizer**” or “**We**” or “**Us**”). The enquiry number of the Event is 400-180-0000 (Mainland China) and +86-21-3158-0000 (Other Country/Region). Guests under 18 years of age must have a parent or legal guardian’s permission to call.

The Event is comprised of the following two activities, subject to these overall terms and conditions and the respective terms and conditions for the activity during the Unit period concerned (collectively these “**Terms and Conditions**”). These Terms and Conditions may vary by each Unit.

- “Tap for Magical Surprises” - Shanghai Disney Resort Official App Lucky Draw
- Disney “Surprise!” Show Lucky Draw

The awarding of the prizes and admission to Shanghai Disneyland are subject to these Terms and Conditions, Shanghai Disneyland Rules and Regulations and other rules as set out in our Official

Website <https://www.shanghaidisneyresort.com/>. We reserve the right to deny admission, or to require a person already admitted, to leave the park immediately, without refund or compensation, for failure to comply with any of the park rules or specific rules for Annual Pass, Disney Standby Pass, Disney Premier Access, Early Park Entry Pass, Disney Concierge Services, Disney Premier Tours or other entitlements, for unsafe, illegal, disruptive or offensive behavior, to ensure safety, security or order, or if we consider that the circumstances so require. In consideration of capacity, extreme weather, special events, safety or order in the park, or if the circumstances so require, we reserve the right to deny admission, or to require a person already admitted, to leave the park; and we may from time to time, change the operating hours of the park or any park attraction, close the park or any part of it to the general public temporarily, restrict the number of persons having access to the park, and/or suspend or cancel any attraction or entertainment program.

Each person who participates and/or is awarded a prize in the Event fully and unconditionally agrees to comply with and abide by these Terms and Conditions and the decisions of the Organizer, which shall be binding and conclusive in all matters relating to this Event.

### **Personal Information**

By participating in the Disney “Surprise!” Show Lucky Draw part of the Event, each participant (if under the age of 18, the participant’s parent/legal guardian) agrees that: (i) your full name and government ID number will be collected and used only for the purposes of eligibility checking, fulfillment of prize awarding and redemption, record keeping as required by law, and tax reporting purposes as required by law; and (ii) we will publish partial personal information (your surname and the last four numbers of the ID only) of the winners in the Disney “Surprise!” Show together with the prizes won on our Official Website as required by law; and (iii) in order to ensure the legitimate operation of the Event, we will record through the Surprise Squad’s body camera(s) and/or CCTV within Shanghai Disneyland the whole process for the Disney “Surprise!” Show including the candidate choosing process, whereby your likeness and voice may be captured; and (iv) if you choose to provide your mobile number when participating in the Disney “Surprise!” Show, your mobile number will be collected and used only for the purposes of easy tracking of your prize won and/or process any of your requests or enquiries related to the Event; and (v) if you happen to win the Voucher for Two Sets of Royal Banquet Hall 5<sup>th</sup> Birthday Winter Five Course Set Menu for One prize or the Voucher for Two Sets of Royal Banquet Hall 5<sup>th</sup> Birthday Spring and Summer Five Course Set Menu for One prize in the Disney “Surprise!” Show, your mobile number will be collected and used only for the purposes of fulfillment of the prize redemption including but not limited to the table reservation; and (vi) if you happen to win the voucher for the set of two “Shanghai Disneyland Hotel Aurora 5<sup>th</sup> Birthday Set Menus for One” prize in the Disney “Surprise!” Show and would like to dine on the date of winning, your mobile number will be collected and used only for the purposes of prize redemption fulfillment, including but not limited to the table reservation.

We will retain your personal information for the length of time needed to fulfill the purposes outlined above unless a longer retention period is required or permitted by law, and we will delete or anonymize your personal information upon expiry of that term.

Personal information may be transferred to third parties involved and/or relevant government authorities in fulfilling the aforesaid purposes, or such other persons as required by law. You may request access to, and request correction of, your personal information held by us. If you find any error in your personal information processed by us and you are unable to modify such information in your account, you may contact us by hotline 400-180-0000 (Mainland China) and +86-21-3158-0000 (Other Country/Region) and require us to correct or update the erroneous or incomplete information.

### **Taxes and Expenses**

The individual winner is the taxpayer for any prize income. The Organizer is obligated to withhold any Individual Income Tax (“IIT”) payable in Mainland China (as defined in Governing Law Section) that may be incurred relating to the prizes awarded during the Event. Any tax reporting matters corresponding to IIT arising out of any prize (if applicable) in Mainland China should be the responsibility of the Organizer, unless specifically otherwise provided herein.

All taxes on or connected with any prize that may be payable in any other jurisdictions other than Mainland China, and the reporting consequences thereof are the sole and exclusive responsibility of each winner.

Any other expenses that are not specifically included in the prize descriptions set out in Appendix I and Appendix II or in these Terms and Conditions, including but not limited to transportation costs in connection with the collection and/or use of the prizes, are the sole and exclusive responsibility of each winner.

### **Disqualification/Force Majeure**

The Organizer reserves the right in its sole discretion to disqualify any individual who (a) is found or suspected to be tampering with the operation of the Event and/or undermining the legitimate operation of the Event, and/or (b) to be acting in violation of these Terms and Conditions including but not limited to eligibility, and/or (c) to use profanity or engage in unsafe, illegal, disruptive or offensive behavior, and/or (d) is found or suspected of taking part in the Event using a false identity or false or misleading personal information, and/or (e) is found or suspected to be attempting to use any program to influence the lucky draw process or results, and all associated prizes won by such disqualified individuals will be void. The Organizer also reserves the right to recover damages or other compensation from such disqualified individuals. **To the fullest extent as permitted by law, the Organizer reserves the right, without prior notice and at any time, to terminate the Event, in whole or in part, or modify, suspend, or extend the Event in any way, if it determines, in its sole discretion, that the Event is not capable of running as planned for any reason, including, without limitation, as a result of an event of force majeure or fraud.** Without limiting the generality of the foregoing, if for any reason, the Organizer mistakenly selects more potential winners than there are prizes available, the applicable prizes may be awarded by the

Organizer in a random drawing from among all of the participants identified by the Organizer as valid, non-suspect potential winners for those prizes. Only the type and quantity of prizes described in these Terms and Conditions will be awarded. If, despite reasonable efforts, a potential winner does not respond, or if the prize, any prize documentation or prize notification is declined, unclaimed or undeliverable, or if any potential winner at any stage is found to be ineligible or otherwise not in compliance with these Terms and Conditions, such potential winner may forfeit his or her prize in the Organizer's sole discretion, and the Organizer will have no further obligations with respect to that participant or prize.

### **Disclaimer**

Except as may be separately provided to participants by law or in writing by the Organizer, the Organizer makes no warranties, and thereby disclaims any and all warranties, expressed or implied, in fact or in law, whether now known or hereafter enacted, concerning any prize, including, without limitation, implied warranties of quality, merchantability or fitness for a particular purpose.

To the fullest extent as permitted by law, neither the Organizer nor any of its affiliates shall be liable to any person for any loss or damage from or in connection with the Event or any prize including, but not limited to, loss of income, profits or goodwill, any loss or damage arising from (a) any failure to receive or process any participation request; (b) any error in computing any chance; (c) any app, system, computer, telecommunications or equipment failure or malfunction; (d) any incorrect or inaccurate information caused by the participants or human error, or (e) any deficiency or inadequacy of services or products provided by any third party. In these Terms and Conditions, "affiliates" of the Organizer shall include The Walt Disney Company and any entity that, directly or indirectly, controls, is controlled by, or is under common control with The Walt Disney Company.

The Event is offered in accordance with the laws of Mainland China (as defined in Governing Law Section). Neither the Organizer nor any affiliate makes any representation that participation in the Event is appropriate or available in other locations and the Event and/or the prizes, if applicable, are void in any jurisdiction where participation in such an Event is prohibited or restricted by law. Those who choose to participate in the Event do so on their own initiative and are responsible for compliance with local laws, if and to the extent they are applicable.

### **Interpretation**

These Terms and Conditions are subject to change. If there are mandatory requirements stated in the laws otherwise, then related ordinances will be followed.

The invalidity or unenforceability of any provision of these Terms and Conditions shall not affect the validity or enforceability of any other provision. In the event that any provision is determined to be invalid or otherwise unenforceable or illegal, these Term and Conditions shall otherwise remain in effect and shall be construed in accordance with their terms as if the invalid or illegal provision were not contained herein.

These Terms and Conditions constitute an entire agreement between the Organizer and each of the participants (or parent/legal guardian of participants aged below 18) with respect to the Event.

In the event of any conflict or inconsistency between the English version and the Chinese version of these Terms and Conditions, the Chinese version shall prevail.

### **Governing Law**

These Terms and Conditions shall be governed by and construed in all respects according to the laws of Mainland China without regard to its conflict of laws rules. Mainland China means the People's Republic of China other than the Hong Kong Special Administrative Region, the Macao Special Administrative Region and Taiwan.

### **Dispute Resolution**

Each participant (if under age 18, participant's parent/legal guardian) and the Organizer irrevocably agree that any controversy, dispute or claim that arises out of or in connection with these Terms and Conditions, including, without limitation, the interpretation, performance, formation, validity, breach or enforcement of these Terms and Conditions, and any non-contractual controversy, dispute or claim, shall be submitted to and resolved through litigation by the courts in Mainland China having jurisdiction at the location at which the Organizer is domiciled, and such courts shall have exclusive jurisdiction with respect to such controversy, dispute or claim. Each party shall bear all of its own expenses, costs and legal fees individually incurred in connection with the court proceedings, save only to the extent the court orders otherwise in its judgment or ruling.

## “Tap for Magical Surprises”

### - Shanghai Disney Resort Official App Lucky Draw

#### Terms and Conditions

#### For Unit (12) period from March 1, 2022 through March 31, 2022

During the period from March 1, 2022 through March 31, 2022, participants are provided with the chance to win prizes, as randomly selected by software, via “Tap for Magical Surprises” on the Shanghai Disney Resort Official App (the “**Digital Lucky Draw**”).

Subject to these Terms and Conditions, a variety of prizes we prepared for the Digital Lucky Draw during this Unit period are listed in Appendix I hereto. The Organizer reserves the right in its sole discretion to allocate the number of prizes for each day during the Unit period based on the estimated attendance level, and the number will be pre-determined before the park opening of that day. The Organizer reserves the right in its sole discretion to increase the number of prizes for a day and/or for the entire Unit. As (i) all of the prizes (other than “Disney Friends Autograph – 5<sup>th</sup> Birthday Celebration Version” mobile wallpaper) should be redeemed within the relevant hours of operation on the date of winning at different locations within Shanghai Disneyland, and (ii) the number of prizes (other than “Disney Friends Autograph – 5<sup>th</sup> Birthday Celebration Version” mobile wallpaper) provided in the Digital Lucky Draw for each day are limited, guests are encouraged to participate in the Digital Lucky Draw early each day. Any prizes that are pre-determined and provided by the Organizer for the day but are not drawn and/or redeemed and/or used in accordance with these Terms and Conditions by the eligible guests will be forfeited by the Organizer in its sole discretion at the end of that day.

Subject to these Terms and Conditions, guests who hold a valid park admission ticket or Annual Pass (except for Cast Members or on-site employees of relevant third parties who enter the park by using self-admission privileges, or guests who refuse to have their photos taken at Shanghai Disneyland’s Main Entrance Gate as proof of their identity as the ticket holder) are eligible to participate in the Digital Lucky Draw after he or she goes through the park turnstiles of Shanghai Disneyland. Each eligible guest can participate in the Digital Lucky Draw **ONCE each day** during this Unit period. One and only one prize among those listed in Appendix I may be won in each participation of the Digital Lucky Draw. Even if you have not redeemed the prize you won in the Digital Lucky Draw, you are no longer eligible to participate in the Digital Lucky Draw again on the same day. Guests under 18 years of age must have a parent/legal guardian’s permission to participate in the Digital Lucky Draw.

To participate in the Digital Lucky Draw, eligible guests should:

- Download or update the Shanghai Disney Resort Official App (“**App**”) on your personal mobile device and create your own account with your mobile phone number. Only guests aged 18 or above with a valid registered mobile phone number can create an account on the App.

- After going through the park's turnstiles, open the App and sign in to your account. Scan the QR Code on the back of your park ticket or Annual Pass to link your ticket or Annual Pass with your account.
- On the homepage dashboard of the App, enter the "Tap for Magical Surprises" section and enter the landing page. Then you may follow the flow to participate in the Digital Lucky Draw.
- You may create a party with up to five (5) people by linking friends' or family's tickets with your account so that the whole party can participate in the Digital Lucky Draw together. Please note that if you participate in the Digital Lucky Draw through other people's accounts, you are deemed to have authorized whomever to press the "Continue" button to participate in the Digital Lucky Draw on your behalf for the day.
- Prize(s) won will be shown in digital form only after you press the "Continue" button. You may also find the prize(s) won in "See My Magical Surprises" section on the landing page of the App. Prize(s) won will be issued in the form of a digital voucher, which are linked to your valid park ticket or Annual Pass as well as the App account used to participate in the Digital Lucky Draw.
- Press the "Redeem" button under each digital voucher to find out the prize description and the details for redemption. All of the prizes (other than the "Disney Friends Autograph – 5<sup>th</sup> Birthday Celebration Version" mobile wallpaper) should be redeemed within the relevant hours of operation on the date of winning at different locations within Shanghai Disneyland. You are required to have a valid photo taken at Shanghai Disneyland's Main Entrance associated with your park admission, in order to redeem the prize. You may also refer to Appendix I hereto for prize description and redemption details.
- The prize won is for the personal use of the winner only, and is non-transferrable, non-exchangeable, non-resalable and non-cashable. When redeeming the prize, please open the voucher QR Code on your App or provide the park ticket or Annual Pass used to participate in the Digital Lucky Draw and follow Cast Member's guidance to redeem the prize. The Cast Member will validate the photo associated with your park ticket or Annual Pass and ensure it matches that of the person redeeming the prize.
- The hours of operation of merchandise locations, food and beverage locations, attractions and entertainment shows are subject to change. Please refer to the App for their respective real-time status and hours of operation for the day.

If you do not have access to the App, please contact a Cast Member at Tomorrowland Guest Services or Main Entrance Guest Services for assistance. Please note that the prize awarding and/or redemption may be restricted if you do not have access to the App. If you have difficulties locating the prize won, please contact a Cast Member at Tomorrowland Guest Services or Main

Entrance Guest Services for assistance. If you cannot locate the specific location for redeeming a prize, please ask a Cast Member for help.

You may choose not to participate in the Digital Lucky Draw via the App at your sole discretion. You may also choose not to redeem the prize won in the Digital Lucky Draw at your sole discretion.

**In case there is an app or system error, and/or any computer, telecommunications or equipment failure or malfunction that may cause interruption to the operation of the Digital Lucky Draw, the Organizer will suspend the Digital Lucky Draw and/or the redemption thereof until the error, failure or malfunction is fixed without any liabilities. We are not responsible for any loss or inconvenience caused by an app or system error, or unauthorized duplication, transfer or sale of the voucher corresponding to the prize won in the Digital Lucky Draw, if any.**



## **Appendix I – Prizes for the Digital Lucky Draw**

**(For Unit (12) period from March 1, 2022 through March 31, 2022)**

Actual retail price of each prize (“**ARP**”) may fluctuate during the Unit period, due to the fluctuation nature of the components (such as park tickets, hotel rates etc.), costs and market conditions and other reasons, and actual ARP at the time of the actual prize award may be different than ARP stated herein due to such conditions. The Organizer is not responsible for and the winner will not receive the difference between the actual value of a prize at the time of award and the stated ARP in this Appendix I. If a winner does not accept or use an entire prize, the unaccepted or unused part of the prize will be forfeited and the Organizer will have no further obligations with respect to that prize or winner. ARP may not be applicable to some prizes.

In the Event, for whatever reason, the Organizer is unable to provide any or all elements of any prize (including, without limitation, due to weather, and/or an app or system error, and/or any computer, telecommunications or equipment failure or malfunction, and/or a government order, and/or if the circumstances so require), no compensation or substitution will be provided for such element and/or prize and the Organizer will have no further obligation to the winner or to other guests.

**The odds of winning** a particular prize other than the “Disney Friends Autograph – 5<sup>th</sup> Birthday Celebration Version” mobile wallpaper on a given day depends on the number of eligible guests who decide to participate in the Digital Lucky Draw. Any eligible guest may win one and only one prize among those listed below if he or she participates in the Digital Lucky Draw.

**Each day, no fewer than 420 pieces of “Surprise Disney Experience Pass” prizes are available:**

“Surprise Disney Experience Pass” may be awarded corresponding to a one-time experience of one of the following attractions: Rex’s Racer, or Woody’s Roundup, or TRON Lightcycle Power Run, or Buzz Lightyear Planet Rescue, or Dumbo the Flying Elephant, or Meet Mickey, or Seven Dwarfs Mine Train, or Peter Pan’s Flight, or The Many Adventures of Winnie the Pooh, or Voyage to the Crystal Grotto, or Pirates of the Caribbean - Battle for the Sunken Treasure, or Soaring Over the Horizon, or Roaring Rapids, or Challenge Trails. ARP of each prize is not applicable.

Redemption location: Priority Access Entrance at the applicable attraction in Shanghai Disneyland

Surprise Disney Experience Pass

Terms and Conditions

- This Surprise Disney Experience Pass is valid for a guest to enjoy priority access to one designated attraction once anytime during their respective hours of operation on the date of winning, or to enjoy the first session of the designated entertainment show at its reserved viewing area once on the date of winning (provided that the guest arrives at the reserved viewing area 30 minutes prior to the show time). The Surprise Disney Experience Pass will be void after the validity period.
- This Surprise Disney Experience Pass is for the personal use of the winner only and is non-transferrable, non-exchangeable, non-resalable and non-cashable.
- This Surprise Disney Experience Pass is shown in digital form only and is associated with the park ticket or Annual Pass that are used to participate in the event. It is void if altered.
- Please enter the Priority Access Entrance at the attraction or enter the designated area at the entertainment venue. Please have the Surprise Disney Experience Pass QR Code open within the Shanghai Disney Resort Official App or present the QR Code on the park ticket or Annual Pass to scan using the redemption device. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass and ensure it matches that of the person redeeming the Surprise Disney Experience Pass. You are required to have a valid photo taken at Shanghai Disneyland’s Main Entrance associated with your park admission, in order to redeem the prize. If the Surprise Disney Experience Pass user does not match the visual identity of the park ticket or Annual Pass holder, the Surprise Disney Experience Pass will not be accepted.
- The hours of operation of attractions and entertainment show times are subject to change. Attractions and entertainment shows may be suspended or closed temporarily. Please verify the real-time status of attractions and entertainment shows published on the Shanghai Disney Resort Official App.
- The Surprise Disney Experience Pass is not valid for admission to Shanghai Disneyland.
- Guests are required to comply with the height restrictions for the attractions and other safety rules for the attractions and entertainment performances. If the guest does not meet the height requirement of the specific attraction for which he or she wins the Surprise Disney Experience Pass, he or she may contact the attraction Cast Members for a replacement attraction that does not have a height requirement.
- We are not responsible for any loss or inconvenience caused by an app or system error, or unauthorized duplication, transfer or sale of this Surprise Disney Experience Pass.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.

- Photos of the prize are for reference only.

**Each day, no fewer than 10 sets of “Three Attraction Bundle Surprise Disney Experience Pass” prizes are available:**

“Three Attraction Bundle Surprise Disney Experience Pass” may be awarded corresponding to a one-time experience of three of the following attractions: Soaring Over the Horizon, or The Many Adventures of Winnie the Pooh, or Woody’s Roundup, or Pirates of the Caribbean - Battle for the Sunken Treasure, or Peter Pan’s Flight, or Voyage to the Crystal Grotto, or Buzz Lightyear Planet Rescue. ARP of each prize is not applicable.

Redemption location: Priority Access Entrance at the applicable attraction in Shanghai Disneyland

#### Surprise Disney Experience Pass

##### Terms and Conditions

- This Surprise Disney Experience Pass is valid for a guest to enjoy priority access to one designated attraction once anytime during their respective hours of operation on the date of winning, or to enjoy the first session of the designated entertainment show at its reserved viewing area once on the date of winning (provided that the guest arrives at the reserved viewing area 30 minutes prior to the show time). The Surprise Disney Experience Pass will be void after the validity period.
- This Surprise Disney Experience Pass is for the personal use of the winner only and is non-transferrable, non-exchangeable, non-resalable and non-cashable.
- This Surprise Disney Experience Pass is shown in digital form only and is associated with the park ticket or Annual Pass that are used to participate in the event. It is void if altered.
- Please enter the Priority Access Entrance at the attraction or enter the designated area at the entertainment venue. Please have the Surprise Disney Experience Pass QR Code open within the Shanghai Disney Resort Official App or present the QR Code on the park ticket or Annual Pass to scan using the redemption device. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass and ensure it matches that of the person redeeming the Surprise Disney Experience Pass. You are required to have a valid photo taken at Shanghai Disneyland’s Main Entrance associated with your park admission, in order to redeem the prize. If the Surprise Disney Experience Pass user does not match the visual identity of the park ticket or Annual Pass holder, the Surprise Disney Experience Pass will not be accepted.
- The hours of operation of attractions and entertainment show times are subject to change. Attractions and entertainment shows may be suspended or closed temporarily. Please verify the real-time status of attractions and entertainment shows published on the Shanghai Disney Resort Official App.
- The Surprise Disney Experience Pass is not valid for admission to Shanghai Disneyland.
- Guests are required to comply with the height restrictions for the attractions and other safety rules for the attractions and entertainment performances. If the guest does not meet the height requirement of the specific attraction for which he or she wins the Surprise Disney Experience Pass, he or she may contact the attraction Cast Members for a replacement attraction that does not have a height requirement.
- We are not responsible for any loss or inconvenience caused by an app or system error, or unauthorized duplication, transfer or sale of this Surprise Disney Experience Pass.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.

- Photos of the prize are for reference only.

**Each day, no fewer than 50 spots of Reserved Viewing Area for “ILLUMINATE! A Nighttime Celebration” prizes are available:**

A digital voucher may be awarded corresponding to one spot in the Reserved Viewing Area for “ILLUMINATE! A Nighttime Celebration” show once. ARP of each prize is not applicable.

Redemption location: designated area at the entertainment venue in Shanghai Disneyland

Surprise Disney Experience Pass  
Terms and Conditions

- This Surprise Disney Experience Pass is valid for a guest to enjoy priority access to one designated attraction once anytime during their respective hours of operation on the date of winning, or to enjoy the first session of the designated entertainment show at its reserved viewing area once on the date of winning (provided that the guest arrives at the reserved viewing area 30 minutes prior to the show time). The Surprise Disney Experience Pass will be void after the validity period.
- This Surprise Disney Experience Pass is for the personal use of the winner only and is non-transferrable, non-exchangeable, non-resalable and non-cashable.
- This Surprise Disney Experience Pass is shown in digital form only and is associated with the park ticket or Annual Pass that are used to participate in the event. It is void if altered.
- Please enter the Priority Access Entrance at the attraction or enter the designated area at the entertainment venue. Please have the Surprise Disney Experience Pass QR Code open within the Shanghai Disney Resort Official App or present the QR Code on the park ticket or Annual Pass to scan using the redemption device. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass and ensure it matches that of the person redeeming the Surprise Disney Experience Pass. You are required to have a valid photo taken at Shanghai Disneyland’s Main Entrance associated with your park admission, in order to redeem the prize. If the Surprise Disney Experience Pass user does not match the visual identity of the park ticket or Annual Pass holder, the Surprise Disney Experience Pass will not be accepted.
- The hours of operation of attractions and entertainment show times are subject to change. Attractions and entertainment shows may be suspended or closed temporarily. Please verify the real-time status of attractions and entertainment shows published on the Shanghai Disney Resort Official App.
- The Surprise Disney Experience Pass is not valid for admission to Shanghai Disneyland.
- Guests are required to comply with the height restrictions for the attractions and other safety rules for the attractions and entertainment performances. If the guest does not meet the height requirement of the specific attraction for which he or she wins the Surprise Disney Experience Pass, he or she may contact the attraction Cast Members for a replacement attraction that does not have a height requirement.
- We are not responsible for any loss or inconvenience caused by an app or system error, or unauthorized duplication, transfer or sale of this Surprise Disney Experience Pass.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.
- Photos of the prize are for reference only.

**Each day, no fewer than 20 pieces of “Ice Cream Voucher” prizes are available:**

ARP of each prize is RMB 45.

Redemption location: any outdoor ice cream cart in Shanghai Disneyland

Ice Cream Voucher

Terms and Conditions

- You may use the voucher to redeem one ice cream with a marquee price up to RMB 45 at any outdoor ice cream carts located inside Shanghai Disneyland.
- The voucher is valid only on the date of winning and can only be used once during the outdoor ice cream carts' hours of operation. The voucher will be void after the validity period.
- The specific ice cream available for redemption is subject to outdoor ice cream cart availability on the day.
- Please open the voucher QR Code or provide the on-day valid park ticket or Annual Pass and follow Cast Members' guidance to redeem and get the ice cream. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass and ensure it matches that of the person redeeming the voucher. You are required to have a valid photo taken at Shanghai Disneyland's Main Entrance associated with your park admission, in order to redeem the prize.
- The voucher and the redeemed ice cream are for the personal use of the winner only, and are non-transferable, non-exchangeable, non-resalable and non-cashable.
- The outdoor ice cream carts available to redeem this voucher are located within Shanghai Disneyland. To access, valid park admission for the day or Annual Pass is required. Park admission is not included in this voucher.
- We are not responsible for any loss or inconvenience caused by an app or system error, or unauthorized duplication, transfer or sale of this voucher.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.
- Photos of the prize are for reference only.

**Each day, no fewer than 50 pieces of “Classic Caramel Popcorn Scoop Voucher” prizes are available:**

ARP of each prize is RMB 35.

Redemption location: any outdoor popcorn cart in Shanghai Disneyland

Classic Caramel Popcorn Scoop Voucher  
Terms and Conditions

- You may use the voucher to redeem one Classic Caramel Popcorn Scoop with a marquee price up to RMB 35 from any outdoor popcorn carts located inside Shanghai Disneyland.
- The voucher is valid only on the date of winning and can only be used once during the outdoor popcorn carts’ hours of operation. The voucher will be void after the validity period.
- Please open the voucher QR Code or provide the on-day valid park ticket or Annual Pass and follow Cast Members’ guidance to redeem and get the one Classic Caramel Popcorn Scoop. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass and ensure it matches that of the person redeeming the voucher. You are required to have a valid photo taken at Shanghai Disneyland’s Main Entrance associated with your park admission, in order to redeem the prize.
- The voucher and the redeemed Classic Caramel Popcorn Scoop are for the personal use of the winner only, and are non-transferable, non-exchangeable, non-resalable and non-cashable.
- The outdoor popcorn carts available to redeem this voucher are located within Shanghai Disneyland. To access, valid park admission for the day or Annual Pass is required. Park admission is not included in this voucher.
- We are not responsible for any loss or inconvenience caused by an app or system error, or unauthorized duplication, transfer or sale of this voucher.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.
- Photos of the prize are for reference only.



**Each day, no fewer than 5 pieces of “Seasonal Drink Voucher” prizes are available:**

ARP range of each prize is: from RMB 48 to RMB 118.

Redemption location: one of the selected quick service restaurants in Shanghai Disneyland

Seasonal Drink Voucher

Terms and Conditions

- You can use this voucher to redeem one seasonal drink with a marquee price between RMB48 and RMB 118 at selected quick service restaurants in Shanghai Disneyland (available seasonal drinks are subject to availability on the day).
- Available restaurants for redemption are:
  - Mickey & Pals Market Café
  - Tribal Table (A Celebration of Duffy and Friends at Tribal Table)
  - Tangled Tree Tavern
  - Barbossa's Bounty
  - Pinocchio Village Kitchen
  - Stargazer Grill
- This voucher is valid only on the date of winning, and can only be used once during the relevant restaurant's hours of operation. The voucher will be void after the validity period.
- Please open the voucher QR Code or provide the on-day valid park ticket or Annual Pass and follow Cast Members' guidance to redeem and get the seasonal drink. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass and ensure it matches that of the person redeeming the voucher. You are required to have a valid photo taken at Shanghai Disneyland's Main Entrance associated with your park admission, in order to redeem the prize.
- The voucher and the redeemed seasonal drink are for the personal use of the winner only, and are non-transferable, non-exchangeable and non-resalable.
- This voucher cannot be changed or cashed. The purchase of any products that exceed the food and beverages that the voucher is corresponding to shall be paid by the holder of the voucher separately.
- The quick service restaurants available for the redemption of this voucher are all located within Shanghai Disneyland. To access, valid park admission for the day or Annual Pass is required. Park admission is not included in this voucher.
- For the applicable restaurant hours of operation, please refer to the official information on the Shanghai Disney Resort Official App.
- Due to capacity constraints, inclement weather, special events, safety, security or order reasons, or other circumstances, we may change the park operating hours or the opening hours of any restaurants in the park from time to time, temporarily close the park or any part of the park area, limit the number of people entering the park, and/or suspend or close any restaurants.
- We are not responsible for any loss or inconvenience caused by an app or system error, or unauthorized duplication, transfer or sale of this voucher.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.
- Photos of the prize are for reference only.

**Each day, no fewer than 10 pieces of “Standard Combo Meal Voucher” prizes are available:**

ARP of each prize is RMB 118.

Redemption location: one of the selected quick service restaurants in Shanghai Disneyland

Standard Combo Meal Voucher

Terms and Conditions

- This voucher is valid for one standard combo meal with a marquee price up to RMB 118 (excluding any “feast” combo, specialty beverages, desserts, etc.) at selected quick service restaurants in Shanghai Disneyland (subject to availability on the day).
- Available restaurants for redemption are:
  - Mickey & Pals Market Café
  - Tribal Table (A Celebration of Duffy and Friends at Tribal Table)
  - Tangled Tree Tavern
  - Barbossa’s Bounty
  - Pinocchio Village Kitchen
  - Stargazer Grill
- This voucher is valid only on the date of winning, and can only be used once during the relevant restaurant’s hours of operation. The voucher will be void after the validity period.
- Please open the voucher QR Code or provide the on-day valid park ticket or Annual Pass and follow Cast Members’ guidance to redeem and get the standard combo meal. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass and ensure it matches that of the person redeeming the voucher. You are required to have a valid photo taken at Shanghai Disneyland’s Main Entrance associated with your park admission, in order to redeem the prize.
- The voucher and the redeemed standard combo meal are for the personal use of the winner only, and are non-transferable, non-exchangeable and non-resalable.
- This voucher cannot be changed or cashed. The purchase of any products that exceed the food and beverages that the voucher is corresponding to shall be paid by the holder of the voucher separately.
- The quick service restaurants available for the redemption of this voucher are all located within Shanghai Disneyland. To access, valid park admission for the day or Annual Pass is required. Park admission is not included in this voucher.
- For the applicable restaurant hours of operation, please refer to the official information on the Shanghai Disney Resort Official App.
- Due to capacity constraints, inclement weather, special events, safety, security or order reasons, or other circumstances, we may change the park operating hours or the opening hours of any restaurants in the park from time to time, temporarily close the park or any part of the park area, limit the number of people entering the park, and/or suspend or close any restaurants.
- We are not responsible for any loss or inconvenience caused by an app or system error, or unauthorized duplication, transfer or sale of this voucher.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.

- Photos of the prize are for reference only.

**Each day, no fewer than 5 pieces of “Quick Service Restaurant Family Feast Voucher” prizes are available:**

ARP range of One Quick Service Restaurant Family Feast is: from RMB 328 to RMB 388.

Redemption location: one of the selected quick service restaurants in Shanghai Disneyland

Quick Service Restaurant Family Feast Voucher  
Terms and Conditions

- This voucher can be used to redeem one Family Feast combo with a marquee price ranging from RMB 328 to RMB 388 at selected quick service restaurants in Shanghai Disneyland. Please refer to the respective restaurant menus for the specific name of the combo, and specific food and beverages included in such a Family Feast combo. The menu is subject to restaurant availability for the day.
- Available restaurants for redemption are:
  - Mickey and Pals Market Café
  - Tangled Tree Tavern
  - Tribal Table (A Celebration of Duffy and Friends at Tribal Table)
  - Pinocchio Village Kitchen
  - Stargazer Grill
  - Barbossa’s Bounty
- This voucher is valid only on the date of winning and can only be used once during the restaurant’s hours of operation. The voucher will be void after the validity period.
- Please open the voucher QR Code or provide the on-day valid park ticket or Annual Pass and follow Cast Members’ guidance to redeem and get the quick service restaurant Family Feast combo. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass and ensure it matches that of the person redeeming the voucher. You are required to have a valid photo taken at Shanghai Disneyland’s Main Entrance associated with your park admission, in order to redeem the prize.
- The voucher and the redeemed quick service restaurant Family Feast combo are for the personal use of the winner only, and are non-transferable, non-exchangeable and non-resalable.
- This voucher cannot be changed or cashed. The purchase of any products that exceed the food and beverage that the voucher is corresponding to shall be paid by the holder of the voucher separately.
- All restaurants available for the redemption of this voucher are located within Shanghai Disneyland. To access the restaurant, valid park admission for the day or Annual Pass is required. Park admission is not included in this voucher.
- For the applicable restaurant hours of operation, please refer to the official information on the Shanghai Disney Resort Official App.
- Due to capacity constraints, inclement weather, special events, safety, security or order reasons, or other circumstances, we may change the park operating hours or the opening hours of any restaurants in the park from time to time, temporarily close the park or any

part of the park area, limit the number of people entering the park, and/or suspend or close any restaurants.

- We are not responsible for any loss or inconvenience caused by an app or system error, or unauthorized duplication, transfer or sale of this voucher.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.
- Photos of the prize are for reference only.

**Each day, no fewer than 10 pieces of “5<sup>th</sup> Birthday Merchandise Voucher” prizes are available:**

ARP of each prize is RMB 59.

Redemption location: Avenue M Arcade in Shanghai Disneyland

5<sup>th</sup> Birthday Merchandise Voucher

Terms and Conditions

- The voucher can be redeemed for one designated piece of merchandise with a tag price of RMB 59 or above at Avenue M Arcade in Shanghai Disneyland. Designated merchandise to be redeemed is subject to site availability. Once received, the piece of merchandise cannot be exchanged.
- The voucher is only valid for redemption within the hours of operation of Avenue M Arcade on the date of winning and can only be used once. The voucher will be void after the validity period.
- Please open the voucher QR Code or provide the on-day valid park ticket or Annual Pass and follow Cast Members' guidance to redeem and get the designated merchandise. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass and ensure it matches that of the person redeeming the voucher. You are required to have a valid photo taken at Shanghai Disneyland's Main Entrance associated with your park admission, in order to redeem the prize.
- The voucher and the redeemed merchandise are non-transferable, non-exchangeable, non-resalable and non-cashable.
- We are not responsible for any loss or inconvenience caused by an app or system error, or unauthorized duplication, transfer or sale of this voucher.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.
- Photos of the prize are for reference only.

**Each day, 20 pieces of “Dole Sweet Corn (two packs) Voucher” prizes are available:**

ARP of each prize is RMB 14.

Redemption location: Chip ‘n’ Dale’s Treehouse Treats and Il Paperino in Shanghai Disneyland

Dole Sweet Corn (two packs) Voucher

Terms and Conditions

- You may use this voucher to redeem two packs of Dole Sweetcorn at Chip ‘n’ Dale’s Treehouse Treats and Il Paperino located on Mickey Avenue inside Shanghai Disneyland.
- The voucher is valid only on the date of winning and can only be used once during the hours of operation of Chip ‘n’ Dale’s Treehouse Treats and Il Paperino. The voucher will be void after the validity period.
- Please open the voucher QR Code or provide the on-day valid park ticket or Annual Pass and follow Cast Members’ guidance to redeem and get the Dole Sweetcorn. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass and ensure it matches that of the person redeeming the voucher. You are required to have a valid photo taken at Shanghai Disneyland’s Main Entrance associated with your park admission, in order to redeem the prize.
- The voucher and the redeemed Dole Sweetcorn are for the personal use of the winner only, and are non-transferable, non-exchangeable, non-resalable and non-cashable.
- Chip ‘n’ Dale’s Treehouse Treats and Il Paperino, where this voucher is available to be redeemed, are located inside Shanghai Disneyland. To access, valid park admission for the day or Annual Pass is required. Park admission is not included in this voucher.
- We are not responsible for any loss or inconvenience caused by an app or system error, or unauthorized duplication, transfer or sale of this voucher.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.
- Photos of the prize are for reference only.

**Unlimited “Disney Friends Autograph - 5<sup>th</sup> Birthday Celebration Version” mobile wallpaper prizes are available:**

Guests will be randomly offered one “Disney Friends Autograph - 5<sup>th</sup> Birthday Celebration Version” mobile wallpaper that he or she can download and share for personal use only. It is strictly prohibited to use this wallpaper for any commercial purposes. Do not alter, edit or sell such wallpaper in any way. ARP of each prize is not applicable.



# Disney “Surprise!” Show Lucky Draw

## Terms and Conditions

### For Unit (12) period from March 1, 2022 through March 31, 2022

During the period from March 1, 2022 through March 31, 2022, participants are provided with the chance to win prizes in the Disney “Surprise!” Show held on the Pepsi E-Stage (“**E-stage**”) at Tomorrowland within Shanghai Disneyland (the “**Surprise Show**”).

Subject to these Terms and Conditions, a variety of prizes we prepared for the Surprise Show during this Unit period are listed in Appendix II hereto. The Organizer reserves the right in its sole discretion to allocate the number of prizes for each day during the Unit period based on the estimated attendance level and operation of the day, and the number will be pre-determined before the park’s opening on that day. The Organizer reserves the right in its sole discretion to increase the number of prizes for a day and/or for the entire Unit. Any prizes that are pre-determined and provided by the Organizer for the day but not are not drawn and/or redeemed and/or used in accordance with these Terms and Conditions by the eligible guests will be forfeited by the Organizer in its sole discretion at the end of that day.

#### **1. Eligibility:**

Except for those whose eligibility is excluded, guests who hold a valid park admission ticket or Annual Pass (guests are required to present such ticket or Annual Pass) are eligible to participate in the Surprise Show after he or she goes through the turnstiles of Shanghai Disneyland, and automatically have a chance to be randomly selected to win a prize in the Surprise Show. **Each eligible guest can ONLY participate in the Surprise Show (for the avoidance of double, including the eligibility for drawing Surprise Reveal Cards) ONCE throughout the entire Event period.** One or more prizes may be won in participation of the Surprise Show.

Guests that are not eligible for the Surprise Show are: (i) persons who are the directors, officers or employees of the Organizer, or The Walt Disney Company and any of its affiliates, or Shanghai Shendi (Group) Co., Ltd and any of its affiliates, and enter the park by using a Cast Member’s Main Entrance Pass, or a Cast Member’s complimentary tickets or other similar Cast Member privileges; and (ii) guests who are the family or friends of any persons in category (i) that enter the park by using a Cast Member’s Main Entrance Pass, or a Cast Member’s complimentary tickets or other similar Cast Member privileges; (iii) guests who have already participated in the Surprise Show anytime during the Event period. Even if you have decided to give up the prize won in the Surprise Show or you have not redeemed the prize you won in the Surprise Show, you are no longer eligible to participate in any future Surprise Shows during the entire Event period; (iv) **guests under the age of sixteen (16) if he or she is not accompanied by a guest aged eighteen (18) or above on-site**; (v) guests who is found or suspected to be in violation of Shanghai Disneyland Rules and Regulations and/or these Terms and Conditions on site or in the past; (vi) guests who refuse to have their photo taken at Shanghai Disneyland’s Main Entrance Gate as proof of their identity as

the ticket holder; and (vii) any other persons the Organizer may exclude from participating in the Surprise Show and/or being awarded any prize in its sole discretion.

Each eligible guest who is sixteen (16) years old or above but under eighteen (18) years old must have obtained consent from his or her parent/legal guardian for his or her participation in the Surprise Show in accordance with these Terms and Conditions. For each eligible minor who is younger than sixteen (16) years old, the parent/legal guardian should act on behalf of or should authorize an adult on-site to act on behalf of such minor in making decisions as to whether to participate in the Surprise Show at any step of the process, and in granting consent to the Organizer's collection, using and processing of the minor's personal information as provided in these Terms and Conditions. If it has been decided that the minor himself or herself will scratch the Surprise Reveal Card and spin the Disney Surprise Wheel on the E-stage (as further elaborated in Sections 3 and 4 below), and/or redeem the prizes by himself or herself, such minor should be accompanied by his or her parent/legal guardian or the authorized adult on-site during the whole process. If after the date of participation, a minor's parent/legal guardian wishes to request deletion of the minor's personal information collected in the Surprise Show, you may contact us by hotline 400-180-0000 (Mainland China) and +86-21-3158-0000 (Other Country/Region). In case of receiving such request of deletion, the Organizer reserves the right to: (i) require the return of all prizes awarded to the minor in the Surprise Show or an amount of their equivalent value; and (ii) require reasonable proof of the caller's identity and his or her relationship with the minor. An age mentioned herein is deemed to have been reached on the date corresponding to the date of birth as shown in the acceptable ID document.

## **2. Selection Process for Participation:**

The Surprise Squad is a team of our Cast Members whose duty is to distribute surprises during the Shanghai Disney Resort 5<sup>th</sup> Birthday Celebration ("**Surprise Squad**"). According to a pre-determined time schedule on any given day during this Unit period, up to six groups of Surprise Squad teams are dispatched out to select guests at the same time at up to six different locations randomly selected within Shanghai Disneyland. There may be three (3) to four (4) rounds of selections in a day, based on the frequency of the Surprise Show for that day. The Organizer anticipates that potential participants may be selected at Shanghai Disneyland between 09:00 and 15:00 local time and the Organizer reserves the right in its sole discretion to select potential participants at Shanghai Disneyland at any time during the hours of operation. The participants are required to have a valid photo taken at Shanghai Disneyland's Main Entrance associated with their park admissions, in order to participate in the Surprise Show.

Each Surprise Squad team engages five (5) groups of guests they encounter at the respective location, and subject to a preliminary eligibility check (whereby guests are required to present his or her ticket or Annual Pass), one representative from each of these five groups should gather together and participate in the Surprise Reveal Card drawing. **The guest representative cannot be changed, inside or outside of his or her group once the specific guest is determined and his/her ticket or Annual Pass is verified.** If the eligible guest representatives in total is short of five, the Surprise Squad team may engage the next available guest(s) they encounter until five eligible guest candidates are identified. The Surprise Squad's decisions as to the selection of candidates for the Surprise Reveal Card drawing will be final and binding.

Before drawing Surprise Reveal Cards, guests are required to show their respective park admission ticket or Annual Pass for the Surprise Squad Cast Member to scan and verify the eligibility preliminarily. After ticket validation, a sealed envelope which contains five (5) Surprise Reveal Cards will be unsealed in front of the five guest candidates, and each of these five (5) guest candidates can pick one Surprise Reveal card from the pack of five together at the same time. Scratch coins are provided to the guests to scratch off the silver line covering the result information on the Surprise Reveal Cards. Guest candidates are not allowed to exchange their Surprise Reveal cards with others during the process.

The whole process will be recorded by the body camera the Surprise Squad is carrying. You may choose to give up the opportunity to draw a Surprise Reveal Card by letting the Surprise Squad team know your intent clearly. Such refusal will not impact your eligibility for future Surprise Shows.

### 3. Surprise Reveal Card:

- Guests whose Surprise Reveal Cards show “**就在这里！ Right Here!**” will not have the opportunity to participate in the Surprise Show. He or she will receive one (1) souvenir. Such guest’s family and friends who accompany him or her on-site (maximum four in total) may also receive one (1) souvenir respectively. These guests are eligible for any future Surprise Shows.
- Guests whose Surprise Reveal Cards show “**在明日世界！ At Tomorrowland!**” have won the opportunity to participate in the Surprise Show at the E-stage to win specific prize(s). Guests who participate in the Surprise Reveal Card drawing process should be the ones who participate in the Surprise Show, and such individuals cannot be changed, inside or outside of his or her group. You may choose to give up the opportunity to participate in the Surprise Show even if you have the winning card, and please do so by letting the Surprise Squad team know your intent clearly. Such refusal will not impact your eligibility for future Surprise Shows.
- Should the guest winning the opportunity to participate in the Surprise Show decide to proceed, he or she may gather up to four (4) of his or her family or friends on-site to form a party (“**Participant’s Party**”) as some of the prizes won in the Surprise Show can be awarded to the whole party. For the whole party to be awarded a prize, if applicable, each member of the party should be present at the E-stage at all times during the relevant Surprise Show, which will take some time. Once members of the Participant’s Party are gathered and determined on-site, they cannot be changed.
- **There may be zero or one or more Surprise Reveal Card(s) showing “在明日世界！ At Tomorrowland!” among each five-cards set.** If there is any discrepancy of the total number of cards in any set or any damage to the silver line covering the result information on any Surprise Reveal Card, the drawing process will be voided.
- All Surprise Reveal Cards should be retrieved by the Surprise Squad after being used.

The Organizer reserves all rights to stop or void any Surprise Reveal Card drawing process, in case of any emergency or as the circumstances require. The Organizer reserves all rights to recognize the Participant's Party, and all rights to determine people who may receive a souvenir. The whole process will be recorded by the body camera the Surprise Squad is carrying.

Shanghai Oriental Notary Office has notarized the process of mixing the winning Surprise Reveal Card with other Surprise Reveal Cards used in this Disney "Surprise!" Show Lucky Draw.

#### 4. Disney "Surprise!" Show

##### 4.1 Eligibility Verification

Since guests who have already participated in the Surprise Show at anytime during the Event period are not eligible, the potential participants in the Surprise Show should provide his or her ID document for further eligibility verification before going up to the E-stage. Each potential participant should present to the Surprise Squad the original copy or photocopy of his or her ID document (for Mainland China guests, the PRC Resident ID Card is required; for Hong Kong and Macao guests the Mainland Travel Permit for Hong Kong and Macao Residents or PRC Travel Document is required; for Taiwan Guests, a Mainland Travel Permit for Taiwan Residents or PRC Travel Document is required; for other Guests, a valid foreign passport is required), and your full name and full ID number of which will be collected by Surprise Squad for eligibility verification. **Guests who refuse to present his or her ID document are not eligible to participate in the Surprise Show.**

After the verification, the participant and the Participant's Party will be escorted to the Surprise Welcome Center located at Tomorrowland ("Surprise Welcome Center"), and the participant should read and sign a written consent regarding the most important rules of the Surprise Show. You may ask the Surprise Squad Cast Member accompanying you to elaborate on any questions you may have regarding this written consent, and/or the show process and/or other terms and conditions regarding the Event. **Failure to complete, sign and deliver such written consent or to otherwise comply with these Terms and Conditions will result in disqualification and forfeiture of any prize.** You may choose to refuse to sign such written consent or otherwise give up the opportunity to participate in the Surprise Show before signing such written consent, by letting the Surprise Squad team know your intent clearly. Such refusal will not impact your eligibility for future Surprise Shows.

Each eligible guest who is sixteen (16) years old or above but under eighteen (18) years old should sign such written consent by himself or herself and he or she must have obtained consent from his or her parent/legal guardian for his or her participation in the Surprise Show in accordance with these Terms and Conditions. For each eligible minor who is younger than sixteen (16) years old, his or her parent/legal guardian or his or her accompanying adult who undertakes to have obtained consent from the minor's parent/legal guardian for the minor's participation of the Surprise Show and for providing the personal information required by us

in accordance with these Terms and Conditions. If after the date of participation, a minor's parent/legal guardian wishes to request deletion of the minor's personal information collected in participating in the Surprise Show, you may contact us by hotline 400-180-0000 (Mainland China) and +86-21-3158-0000 (Other Country/Region). When receiving such request of deletion, we reserve the right to: (i) require the return of all prizes awarded to the minor in the Surprise Show or an amount of their equivalent value; and (ii) require reasonable proof of the caller's identity and his or her relationship with the minor.

The whole process will be recorded by the body camera the Surprise Squad is carrying.

#### **4.2 Show Frequency**

Depending on the attendance level and operation of the day, the Organizer will hold **three (3) to four (4) Surprise Shows each day** during the Unit period. There will be two (2) to seven (7) participants in each Surprise Show. If for some reason there are fewer than two participants available for a particular Surprise Show, such Surprise Show will be cancelled and the only participant will be accompanied to the Surprise Welcome Center to proceed pursuant to Section 4.5 Show Cancellation.

#### **4.3 Show Process**

Each Surprise Show contains a minimum of one round of prize winning. **The Organizer may randomly pick up to one Surprise Show among all the Surprise Shows scheduled for the day to hold the second round** where one and only one guest among the participants of the first round can win the Magical Star of the Day on top of the prize he or she won in the first round.

During the first round, each participant will be offered an opportunity to spin the Disney Surprise Wheel to win one prize on the E-stage. The sequence of spinning the Disney Surprise Wheel is based on the alphabetical order of the participants' last names. If two participants have the same last name, the first name will be used to arrange the sequence alphabetically. Failing the aforementioned methodology, the sequence will be arranged based on the participants' dates of birth. The Organizer reserves the right to change the sequence at any time as the circumstances require.

Each participant can only spin once. The character that the Disney Surprise Wheel is pointing to after it stops its spinning cycle represents the specific prize the participant has won. There are eight characters on the Disney Surprise Wheel: Woody, Chip 'n' Dale, Duffy, Snow White, Judy Hopps, Spider-Man, Donald Duck and Pluto. Each character is associated with a specific prize that are randomized among the prizes listed in Appendix II (except for "Magical Star of the Day"). The specific prize description is contained in the Disney Surprise Capsule with the corresponding character presented on the Disney Surprise Wheel. Specific prizes will be announced by the host of the Surprise Show as well as on the E-Stage projection screen (prize photos are for reference only). **If there is any inconsistency between the prize description contained in the Disney Surprise Capsule and the prize image projected on screen, the prize described inside the Disney Surprise Capsule with the corresponding character shall prevail.** After the first round, only up to seven prizes out of eight prepared will be randomly awarded

to participants, and the remaining prizes will be forfeited by the Organizer at the end of the day.

The entire process will be recorded by CCTV on the E-stage and the Surprise Squad team's body cameras.

#### **4.4 Magical Star of the Day**

Should there be a second round scheduled for a particular Surprise Show, all participants of the first round will have the chance to win the Magical Star of the Day (the details of which are listed in Appendix II) but there will be **one and only one winner**. The second round is designed to give away the largest surprise of the day, namely the Magical Star of the Day experience.

All the characters representing the prizes won in the first round will be presented on the E-Stage projection screen. The host will spin the Disney Surprise Wheel to trigger the randomization system in order to select the winner. The Disney Surprise Wheel will only stop at one specific character, indicating the winner of the Magical Star of the Day. Such winner chosen by the system will be shown on the screen and announced by the host. The entire process will be recorded by CCTV on the E-stage and the Surprise Squad team's body cameras.

#### **4.5 Show Cancellation**

Due to weather, system error or as the circumstances require, the Surprise Show on the E-stage may be cancelled partly or entirely. In case of show cancellation, the entire lucky draw process or the remaining part of the lucky draw process, as the case may be, will be moved to the Surprise Welcome Center and a manual drawing session will be carried out instead.

In the first round of the manual drawing session, each participant will manually draw one small character ball from a box based on the pre-determined sequence. This sequence is the same as that for a Surprise Show. Each character ball is associated with a specific prize that is the same as that prepared for a Surprise Show. The specific prize description is posted on the back of a flip board, with the corresponding character showing on the front of that flip board. The prize will be announced on site.

Should there be a second round scheduled for the specific Surprise Show that has been cancelled, all the small character balls picked by the first round participants will be put in the box again, and a Guest Services Manager from the Surprise Squad will manually draw a ball from the box randomly and the character on that ball will represent the winner for the Magical Star of the Day. If there is only one participant for the first round, such participant will automatically be the Magical Star of the Day.

The entire process will be recorded by location CCTV and the Surprise Squad team's body cameras.

#### 4.6 Prize Issuance and Redemption

All participants are required to return to the Surprise Welcome Center located at Tomorrowland after participating in the Surprise Show, in order to complete the prize issuance and/or redemption process.

Prizes won in the Surprise Show will be delivered to winners directly or be issued in the form of a digital voucher, which is linked to the winner's valid park ticket or Annual Pass, as the case may be. Prizes issued in digital form should be either redeemed on the date of winning, or be valid for redemption for a period of time specified. You may find the prize description and redemption details in Appendix II hereto. If you have chosen to provide to Surprise Squad your mobile number used to create an account on the Shanghai Disney Resort Official App, you may find the prize(s) issued in digital form in "See My Magical Surprises" section on the landing page after pressing "Tap for Magical Surprises" section on the Shanghai Disney Resort Official App. You may also find the prize description and redemption details by pressing the "Redeem" button under each digital voucher.

The Organizer reserves the right to use alternative methods for prize awarding and/or prize redemption.

All prizes awarded in the Surprise Show along with the winner's full name and ID number should be documented by the Surprise Squad. Winners are also encouraged (but are not required) to provide his or her mobile number to the Surprise Squad for the record, in order to easily track his or her prize won by linking the prize with his or her account on the Shanghai Disney Resort Official App. If you happen to win the Voucher for Two Sets of Royal Banquet Hall 5<sup>th</sup> Birthday Winter Five Course Set Menu for One prize or the Voucher for Two Sets of Royal Banquet Hall 5<sup>th</sup> Birthday Spring and Summer Five Course Set Menu for One prize in the Disney "Surprise!" Show, or if you happen to win the voucher for the set of two "Shanghai Disneyland Hotel Aurora 5<sup>th</sup> Birthday Set Menus for One" prize in the Disney "Surprise!" Show and would like to dine on the date of winning, your mobile number will be collected by the Surprise Squad and used by us only for the purposes of fulfillment of the prize redemption including but not limited to the table reservation. **As required by law, all prizes awarded in the Surprise Show together with the winners' last name and last four digits of his or her ID will be posted on the Shanghai Disney Resort Official Website <https://www.shanghaidisneyresort.com/> on the next day.**

If the participant happens to win the "Eight Attraction Bundle Surprise Disney Experience Pass" prize in the Surprise Show, each member of the Participant's Party (up to four people) may also be issued the same. All members of the Participant's Party are required to accompany the participant of the Surprise Show at all times at the E-stage and be present at the Surprise Welcome Center to receive their respective "Eight Attraction Bundle Surprise Disney Experience Pass". All members of the Participant's Party are required to have a valid photo taken at Shanghai Disneyland's Main Entrance associated with their park admissions, in order to get the prize.

One Disney Experience Pass may be issued to a participant of the Surprise Show and each member of the Participant's Party (up to four people) respectively for the time they have spent for the Surprise Show in the Organizer's sole discretion. All members of the Participant's Party are required to accompany the participant of the Surprise Show at all times at the E-stage and be present at the Surprise Welcome Center to receive their respective Disney Experience Pass. Disney Experience Passes are non-transferrable, non-exchangeable, non-resalable and non-cashable, and can only be used once during the hours of operation of the specified attraction for the day. All members of the Participant's Party are required to have a valid photo taken at Shanghai Disneyland's Main Entrance associated with their park admissions, in order to get the Disney Experience Pass.

The prizes won in the Surprise Show are for the personal use of the winner only, and are non-transferrable, non-exchangeable, non-resalable and non-cashable. When redeeming the prize, please open the voucher QR Code on the Shanghai Disney Resort Official App (if applicable) or provide the park ticket or Annual Pass used to participate in the Surprise Show and follow Cast Members' guidance to redeem the prize. The Cast Member will validate the photo associated with your park ticket or Annual Pass and ensure it matches that of the person redeeming the prize.

Should you decide to participate in the Surprise Show or its replacement manual drawing session by signing the written consent before going up to the E-stage, you are no longer eligible for future Surprise Shows, no matter whether you actually accept the prize issuance or whether you have redeemed the prize issued.

**Please pay attention to the validity period of each prize issued to you as they are void after the validity period.** For prizes that are only valid on the date of winning, they should be redeemed within the relevant hours of operation at different locations within Shanghai Disney Resort. The hours of operation of merchandise locations, food and beverage locations, attractions and entertainment shows are subject to change. Please refer to the Shanghai Disney Resort Official App for their respective real-time status and hours of operation for the day. For prizes that are valid for a period of time, please note that the Organizer does not have any obligation to remind you when the respective expiration date is approaching.

## **5. Others**

If you have difficulties locating the prize won after issuance, please contact a Cast Member at Tomorrowland Guest Services or Main Entrance Guest Services for assistance. If you cannot locate the specific location for redeeming a prize, please ask a Cast Member for help.

**The Organizer reserves the right, without prior notice and at any time, to modify, suspend or terminate the Surprise Show and/or the replacement manual drawing session and/or the prize issuance and/or the prize redemption thereof, in whole or in part, in the event of force majeure or fraud, weather, special events, safety or order in the park, a government order, or if the circumstances so require.**



In case there is an app or system error, and/or any computer, telecommunications or equipment failure or malfunction that may cause interruption to the operation of the Surprise Show, the Organizer will suspend the Surprise Show and/or the replacement manual drawing session and/or the prize issuance and/or the prize redemption thereof until the error, failure or malfunction is fixed without any liabilities. We are not responsible for any loss or inconvenience caused by an app or system error, or unauthorized duplication, transfer or sale of the voucher corresponding to the prize won in the Surprise Show, if any.

## **Appendix II – Prizes for the Surprise Show**

**(For Unit (12) period from March 1, 2022 through March 31, 2022)**

Actual retail price of each prize (“**ARP**”) may fluctuate during the Unit period, due to the fluctuation nature of the components (such as park tickets, hotel rates etc.), costs and market conditions and other reasons, and actual ARP at the time of the actual prize award may be different than ARP stated herein due to such conditions. The Organizer is not responsible for and the winner will not receive the difference between the actual value of a prize at the time of award and the stated ARP in this Appendix II. If a winner does not accept or use an entire prize, the unaccepted or unused part of the prize will be forfeited and the Organizer will have no further obligations with respect to that prize or winner. ARP may not be applicable to some prizes.

In the Event, for whatever reason, the Organizer is unable to provide any or all elements of any prize (including, without limitation, due to weather, and/or an app or system error, and/or any computer, telecommunications or equipment failure or malfunction, and/or a government order, and/or if the circumstances so require), no compensation or substitution will be provided for such element and/or prize and the Organizer will have no further obligation to the winner or to other guests.

**The odds** of being randomly selected as a participant in the Surprise Show on a given day depends on the number of eligible guests at a selected location and time, and on top of which the overall 20% probability of picking the winning Surprise Reveal Card. Any eligible guest that is selected to participate in the Surprise Show may win one prize among those listed below (except for “Magical Star of the Day”) if he or she decides to participate in the Surprise Show or the replacement manual drawing session. The odds of winning “Magical Star of the Day” on a given day depends on the number of winners from the first round of given Surprise Show and whether one or none “Magical Star of the Day” is prepared by the Organizer for that Surprise Show.

**For the entire Unit, no fewer than 20 “Magical Star of the Day” prizes are available:**

The Magical Star of the Day will be awarded a “golden key” to unlock the secret “Mickey’s Magical Star Lounge” located at the prestigious Club 33 (or an alternative location, which is subject to operations). He/She and his/her family and/or friends will get unexpected gifts and services to start a journey full of magical surprises. It includes but is not limited to:

- Right to use Mickey’s Magical Star Lounge for the day (subject to operations)
- Guided tour in Shanghai Disneyland on the day
- Magical Star of the Day 5<sup>th</sup> Birthday Five Course Set Menu (subject to operations)
- One Magical Star of the Day Gift Pack (including designated merchandise with a total tag price of RMB 330 or above)

ARP of each prize is not applicable.

Redemption location: on site

**Magical Star of the Day  
Terms and Conditions**

- The Magical Star of the Day services can only be enjoyed by the winner and a maximum of his/her four accompanying family or friends (namely the Participant’s Party that are gathered and determined when drawing the Surprise Reveal Cards, which is formed by up to four (4) of his or her family or friends on-site, provided that each member of the party should be present at the E-stage audience area at all times during the relevant Surprise Show to accompany the participant. Once the members of the Participant’s Party are gathered and determined on-site, they cannot be changed).
- The merchandise, food and beverage, services and/or experience included in the Magical Star of the Day are subject to site availability.
- The Magical Star of the Day can only be experienced on the date of winning. The benefit will be void after the validity period.
- Please follow Cast Members’ guidance for information recording and experience the Magical Star of the Day services.
- The Magical Star of the Day and any merchandise, food and beverage, services and/or experience included are non-transferable, non-exchangeable, non-resalable and non-cashable.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.
- Photos of the prize are for reference only.

**From March 1, 2022 through March 5, 2022, no fewer than 15 units of “Royal Banquet Hall 5<sup>th</sup> Birthday Winter Five Course Set Menu for One (Two Sets)” prizes are available:**

ARP of each prize is RMB 1352 (including 15% service charge).

Redemption location: Royal Banquet Hall in Shanghai Disneyland

Voucher for Two Sets of Royal Banquet Hall 5<sup>th</sup> Birthday Winter Five Course Set Menu for One  
Terms and Conditions

- This voucher is valid for the Two Sets of Royal Banquet Hall 5<sup>th</sup> Birthday Winter Five Course Set Menu for One with a marquee price of RMB 676 for each set menu (including 15% service charge), which includes (subject to availability on the day):

Appetizer

Antipasto Misto

Soup

Chicken Broth with Vegetables and Shrimp Dumpling

Pasta

Handmade Tagliolini with Pesto

Main Course

Slow Cooked Beef Short-rib with Porcini, Baked King Prawn and Fruit Salsa

Dessert

Snow White's Apple

\*This combo includes coffee or tea

- This voucher can only be redeemed once on the date of winning. Guests can only use the voucher during the Royal Banquet Hall's hours of operation. The voucher will be invalid after the specified date.
- This voucher can only be used to redeem the Two Sets of Royal Banquet Hall 5<sup>th</sup> Birthday Winter Five Course Set Menu for One, which can only be enjoyed by a maximum of two persons. Children under 3 years old can enter the restaurant and share adult meals free of charge.
- This voucher cannot be cashed in, either in whole or in part. The purchase of any products that exceed the content corresponding to the voucher shall be paid by the holder of the voucher separately.
- The Royal Banquet Hall is located within Shanghai Disneyland. To access the restaurant, valid park admission for the day or Annual Pass is required. Park admission is not included in this voucher.

- This voucher and the Two Sets of Royal Banquet Hall 5<sup>th</sup> Birthday Winter Five Course Set Menu for One are for the personal use of winner only, and are non-transferrable, non-exchangeable and non-resalable.
- Please open the voucher QR Code (if applicable) or provide the on-day valid park ticket or Annual Pass and follow Cast Members' guidance to redeem and get Two Sets of Royal Banquet Hall 5<sup>th</sup> Birthday Winter Five Course Set Menu for One. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass and ensure it matches that of the person redeeming the voucher. You are required to have a valid photo taken at Shanghai Disneyland's Main Entrance associated with your park admission, in order to redeem the prize.
- For the applicable restaurant operation times, please refer to the official release on the Shanghai Disney Resort Official App.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.
- Photos of the prize are for reference only.

**From March 6, 2022 through March 31, 2022, no fewer than 50 units of “Royal Banquet Hall 5<sup>th</sup> Birthday Spring and Summer Five Course Set Menu for One (Two Sets)” prizes are available:**

ARP of each prize is RMB 1352 (including 15% service charge).

Redemption location: Royal Banquet Hall in Shanghai Disneyland

Voucher for Two Sets of Royal Banquet Hall 5<sup>th</sup> Birthday Spring and Summer Five Course Set Menu for One

Terms and Conditions

- This voucher is valid for the Two Sets of Royal Banquet Hall 5<sup>th</sup> Birthday Spring and Summer Five Course Set Menu for One with a marquee price of RMB 676 for each set menu (including 15% service charge), which includes (subject to availability on the day):

Appetizer

Seafood Terrine with Pickled Vegetables and Crotons

Soup

Assorted Vegetables Soup with Pesto and Pasta

Pasta

Duck Ravioli with Red Wine Sauce

Main Course

Slow Cooked Beef Short-rib with Mashed Potato and Mushroom Sauce

Dessert

Praline Mousseline with Coffee Ganache and Hazelnut Streusel

\*This combo includes coffee or tea

- This voucher can only be redeemed once on the date of winning. Guests can only use the voucher during the Royal Banquet Hall’s hours of operation. The voucher will be invalid after the specified date.
- This voucher can only be used to redeem the Two Sets of Royal Banquet Hall 5<sup>th</sup> Birthday Spring and Summer Five Course Set Menu for One, which can only be enjoyed by a maximum of two persons. Children under 3 years old can enter the restaurant and share adult meals free of charge.
- This voucher cannot be cashed in, either in whole or in part. The purchase of any products that exceed the content corresponding to the voucher shall be paid by the holder of the voucher separately.
- The Royal Banquet Hall is located within Shanghai Disneyland. To access the restaurant, valid park admission for the day or Annual Pass is required. Park admission is not included in this voucher.

- This voucher and the Two Sets of Royal Banquet Hall 5<sup>th</sup> Birthday Spring and Summer Five Course Set Menu for One are for the personal use of winner only, and are non-transferrable, non-exchangeable and non-resalable.
- Please open the voucher QR Code (if applicable) or provide the on-day valid park ticket or Annual Pass and follow Cast Members' guidance to redeem and get Two Sets of Royal Banquet Hall 5<sup>th</sup> Birthday Spring and Summer Five Course Set Menu for One. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass and ensure it matches that of the person redeeming the voucher. You are required to have a valid photo taken at Shanghai Disneyland's Main Entrance associated with your park admission, in order to redeem the prize.
- For the applicable restaurant operation times, please refer to the official release on the Shanghai Disney Resort Official App.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.
- Photos of the prize are for reference only.

**For the entire Unit, no fewer than 30 sets of two “Shanghai Disneyland Hotel Aurora 5<sup>th</sup> Birthday Set Menus for One” prizes are available:**

ARP of each prize is RMB 2042 (including 15% service charge).

Redemption location: Aurora, on 8<sup>th</sup> floor of Shanghai Disneyland Hotel

Two Shanghai Disneyland Hotel Aurora 5<sup>th</sup> Birthday Set Menus for One Voucher  
Terms and Conditions

- This voucher is valid for the set of two “Shanghai Disneyland Hotel Aurora 5<sup>th</sup> Birthday Set Menus for One” with a marquee price of RMB 1021 for each set menu (including 15% service charge), which includes (subject to availability for the day):

Appetizer

Beef Tartare

Soup

Salted Corn Chowder with Scallop

Main Course

Pan-fried Red Snapper

12 Hour Slow-cooked Short Rib

Dessert

Mango Castle

Wine Pairing

MacMurray Ranch Russian River Valley Pinot Gris, Sonoma, California

OR

MacMurray Ranch Russian River Valley Pinot Noir, Sonoma, California

- This voucher can only be redeemed once within 90 days starting on the date of winning. Guests can only use the voucher during Aurora’s hours of operation. The voucher will be invalid after the specified date.
- Guests should call 400-180-0000 for dining reservations. Reservations are required to be made 48 hours before 00:00 on the planned date of visit. There are a limited number of seats available each day and these will be distributed on a first come, first served basis.
- This voucher can only be used to redeem the set of two “Shanghai Disneyland Hotel Aurora 5<sup>th</sup> Birthday Set Menus for One”, which can only be enjoyed by a maximum of two persons. Children under 3 years old can enter the restaurant and share adult meals free of charge.
- This voucher cannot be cashed in whole or in part. The purchase of any products that exceed the content corresponding to the voucher shall be paid by the holder of the voucher separately.



- Aurora is located at 8th floor of Shanghai Disneyland Hotel. To access the restaurant, park admission is not required.
- This voucher and the set of two “Shanghai Disneyland Hotel Aurora 5<sup>th</sup> Birthday Set Menus for One” are for the personal use of the winner only, and are non-transferrable, non-exchangeable and non-resalable.
- Please open the voucher QR Code (if applicable) or provide the on-day valid park ticket or Annual Pass and follow Cast Members’ guidance to redeem. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass and ensure it matches that of the person redeeming the voucher. You are required to have a valid photo taken at Shanghai Disneyland’s Main Entrance associated with your park admission, in order to redeem the prize.
- For the applicable restaurant hours of operation, please refer to the official information on the Shanghai Disney Resort Official App.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.
- Photos of the prize are for reference only.

**For the entire Unit, no fewer than 160 sets of “Eight Attraction Bundle Surprise Disney Experience Pass” prizes are available:**

“Eight Attraction Bundle Surprise Disney Experience Pass” may be awarded corresponding to a one-time experience of following eight of the following attractions: Soaring Over the Horizon, or Buzz Lightyear Planet Rescue, or TRON Lightcycle Power Run, or Pirates of the Caribbean - Battle for the Sunken Treasure, or Roaring Rapids, or Woody’s Roundup, or Peter Pan’s Flight, or Voyage to the Crystal Grotto, or Seven Dwarfs Mine Train. ARP of each prize is not applicable.

Redemption location: Priority Access Entrance at the applicable attraction

Surprise Disney Experience Pass

Terms and Conditions

- This Surprise Disney Experience Pass is valid for a guest to enjoy priority access to one designated attraction once anytime during their respective hours of operation on the date of winning, or to enjoy the first session of the designated entertainment show at its reserved viewing area once on the date of winning (provided that the guest arrives at the reserved viewing area 30 minutes prior to the show time). The Surprise Disney Experience Pass will be void after the validity period.
- This Surprise Disney Experience Pass is for the personal use of the winner only and is non-transferrable, non-exchangeable, non-resalable and non-cashable.
- This Surprise Disney Experience Pass is shown in digital form only and is associated with the park ticket or Annual Pass that are used to participate in the event. It is void if altered.
- Please enter the Priority Access Entrance at the attraction or enter the designated area at the entertainment venue. Please have the Surprise Disney Experience Pass QR Code open within the Shanghai Disney Resort Official App (if applicable) or present the QR Code on the park ticket or Annual Pass to scan using the redemption device. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass and ensure it matches that of the person redeeming the Surprise Disney Experience Pass. You are required to have a valid photo taken at Shanghai Disneyland’s Main Entrance associated with your park admission, in order to redeem the prize. If the Surprise Disney Experience Pass user does not match the visual identity of the park ticket or Annual Pass holder, the Surprise Disney Experience Pass will not be accepted.
- The hours of operation of attractions and entertainment show times are subject to change. Attractions and entertainment shows may be suspended or closed temporarily. Please verify the real-time status of attractions and entertainment shows published on the Shanghai Disney Resort Official App.
- The Surprise Disney Experience Pass is not valid for admission to Shanghai Disneyland.
- Guests are required to comply with the height restrictions for the attractions and other safety rules for the attractions and entertainment performances. If the guest does not meet the height requirement of the specific attraction for which he or she wins the Surprise Disney Experience Pass, he or she may contact the attraction Cast Members for a replacement attraction that does not have a height requirement.
- We are not responsible for any loss or inconvenience caused by an app or system error, or unauthorized duplication, transfer or sale of this Surprise Disney Experience Pass.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.

- Photos of the prize are for reference only.

**For the entire Unit, no fewer than 130 sets of “Two Shanghai Disneyland Standard One-Day Park Tickets” prizes are available:**

ARP range of each prize is: from RMB 652 to RMB 1538.

Redemption location: Tomorrowland Guest Services in Shanghai Disneyland

Voucher for Two Shanghai Disneyland Standard One-Day Park Tickets  
Terms and Conditions

- This voucher is valid for redemption only on the date of winning and can only be used to redeem a set of Two Shanghai Disneyland Standard One-Day Park Tickets. The voucher will be void after the validity period.
- This voucher and redeemed ticket are non-resalable and non-cashable.
- Please open the voucher QR Code (if applicable) or provide the on-day valid park ticket or Annual Pass and follow Cast Members' guidance to redeem and get the Shanghai Disneyland Standard One-Day Park Tickets at Tomorrowland Guest Services. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass and ensure it matches that of the person redeeming the voucher. You are required to have a valid photo taken at Shanghai Disneyland's Main Entrance associated with your park admission, in order to redeem the prize.
- The redeemed Shanghai Disneyland Standard One-Day Park Tickets are valid for one (1) day of admission during regular hours of operation to Shanghai Disney Resort within 90 days starting from the date of issuance of the physical ticket (namely the date of winning such prize). Please take good care of the physical ticket, as the ticket cannot be re-issued if lost or stolen.
- Shanghai Disney Resort is currently in a reservation phase, where all guests, including guests with a paid or complimentary ticket and Shanghai Disneyland Annual Pass holders, must make a reservation to obtain a Shanghai Disneyland Reservation QR Code via <https://shdr.cn/df> and must enter the park with a green Health QR Code and a green Telecommunication Data Based Travel Itinerary Card (Travel Itinerary Card), Shanghai Disneyland Reservation QR Code, prepaid ticket order and a China government ID card, or valid travel document.
- Guests should bring such physical tickets together with their original government ID and enter the park through the Main Entrance.
- Guests under the age of 16 must be accompanied by a guest aged 16 or older to enter the park.
- Visit <https://www.shanghaidisneyresort.com> for other relevant Terms and Conditions.
- Photos of the prize are for reference only.

**For the entire Unit, no fewer than 130 pieces of “5<sup>th</sup> Birthday Gift Pack” prizes are available:**

APR of each prize is RMB 800.

Redemption location: on site

5<sup>th</sup> Birthday Gift Pack

Terms and Conditions

- Please redeem one designated 5<sup>th</sup> Birthday Gift Pack (“gift pack”) with a total tag price of RMB 800 or above. The merchandise included in the gift pack are subject to site availability. Once received, the gift pack cannot be exchanged.
- The gift pack can only be redeemed onsite on the date of winning. The benefit will be void after the validity period.
- Please follow Cast Members’ guidance for information recording to get the designated gift pack.
- The redeemed gift pack and any merchandise included are non-transferable, non-exchangeable, non-resalable and non-cashable.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.
- Photos of the prize are for reference only.

**For the entire Unit, no fewer than 3 units of “37 inch StellaLou Plush” prizes are available:**

ARP of each prize is RMB 1999.

Redemption location: on site

37 inch StellaLou Plush

Terms and Conditions

- Please redeem for one designated 37-inch StellaLou plush with a tag price of RMB 1999. The designated 37-inch StellaLou plush is subject to site availability. Once received, the plush cannot be exchanged.
- The 37-inch StellaLou plush can only be redeemed onsite on the date of winning. The benefit will be void after the validity period.
- Please follow Cast Members’ guidance for information recording to get the designated 37-inch StellaLou plush.
- The redeemed 37-inch StellaLou Plush is non-transferable, non-exchangeable, non-resalable and non-cashable.
- Visit <https://www.shanghaidisneyresort.com> for other relevant terms and conditions.
- Photos of the prize are for reference only.

**For the entire Unit, no fewer than 3 pieces of “Shanghai Disneyland Annual Pass - Diamond Annual Pass” prizes are available:**

ARP of each prize is RMB 3599 (Regular)/ RMB 2699 (Child/Senior/Disabled).

Redemption location: Tomorrowland Guest Services in Shanghai Disneyland

Shanghai Disneyland Annual Pass – Diamond Annual Pass Voucher  
Terms and Conditions

- Shanghai Disneyland Annual Pass - Diamond Annual Pass: 365 days of park access, may exclude some park hours for special events. The Annual Pass eligible visit dates are subject to the Shanghai Disneyland Annual Pass Calendar found on the Shanghai Disneyland Annual Pass Calendar page on the Shanghai Disney Resort Official Website, the Shanghai Disney Resort Official WeChat account and Shanghai Disney Resort Official WeChat Annual Pass Mini Program. Guests will be able to see the following six months of the Shanghai Disneyland Annual Pass Calendar (including the current month). The Shanghai Disneyland Annual Pass Calendar for the new month will be released in the middle of each month. The Shanghai Disneyland Annual Pass Calendar is subject to change (i) in instances where the government announces adjustments to holidays and non-working days or (ii) based on Shanghai Disneyland’s operation requirements. We may restrict the number of persons with access to the park due to capacity.
- This voucher is valid for the redemption of one Shanghai Disneyland Annual Pass – Diamond Annual Pass only on the date of winning. The voucher will be void after the validity period.
- The Shanghai Disneyland Annual Pass – Diamond Annual Pass redeemed using this voucher is valid for 365 days (“Validity Period”), subject to the Shanghai Disneyland Annual Pass Calendar, automatically starting from the date of redemption (namely the date of winning such prize). The Validity Period will not be impacted by the date of the Pass’s activation or the date of the guest’s first entry to the park using this Annual Pass.
- This voucher and redeemed Shanghai Disneyland Annual Pass are for the personal use of the winner only, and are non-transferrable, non-exchangeable, non-resalable and non-cashable. Please note that each guest may only own ONE Shanghai Disneyland Annual Pass in his/her name.
- Please open the voucher QR Code (if applicable) or provide the on-day valid park ticket or Annual Pass and follow Cast Members’ guidance to redeem and get the Shanghai Disneyland Annual Pass at the Tomorrowland Guest Services. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass and ensure it matches that of the person redeeming the voucher. You are required to have a valid photo taken at Shanghai Disneyland’s Main Entrance associated with your park admission, in order to redeem the prize.
- Your original ID credential (government ID/Passport/Travel Document) associated with your original Shanghai Disneyland Annual Pass (standard, child, senior and disabled) will be requested when you are using it to go through Entrance Turnstiles. Annual Pass holders who cannot provide an original Shanghai Disneyland Annual Pass or a valid original ID credential which matches the information printed on the Annual Pass will not be allowed to enter into Shanghai Disneyland.

- Guests under the age of 16 must be accompanied by a guest aged 16 or older to enter the park.
- For the detailed Shanghai Disneyland Annual Pass holder benefits and usage guidelines for the Diamond Annual Pass, please refer to the Shanghai Disneyland Annual Pass page <https://www.shanghaidisneyresort.com/en/annual-pass/>. Please refer to <https://www.shanghaidisneyresort.com/en/annual-pass-rules/> for other relevant terms and conditions.
- Photos of the prize are for reference only.



**For the entire Unit, no fewer than 3 sets of “One Night Shanghai Disneyland Hotel Complimentary Room” prizes are available:**

ARP range of each prize is: from RMB 1667 to RMB 6383 (including 15% service charge).

Redemption location: Shanghai Disneyland Hotel

One Night Shanghai Disneyland Hotel Complimentary Room Voucher  
Terms and Conditions

- This voucher is valid for a complimentary one-night stay in Deluxe Garden Twin Bed Room at Shanghai Disneyland Hotel (subject to availability on the day).
- This voucher is valid for 90 days starting from the date of winning, and can be only used once. This voucher will be void after the validity period. Once reserved, the reserved date cannot be changed or cancelled. The voucher and one-night stay at the hotel redeemed are for the personal use of the winner only and are non-transferable, non-exchangeable, non-resalable and non-cashable.
- The winners need to call the 24-hour hotline 2099-8002 (Shanghai Disneyland Hotel) to make reservations prior to their arrival, and show their confirmation number upon check-in.
- Check-in procedures at the hotel's Front Desk must be made by the person who is the winner him/herself and the winner should be one of the guests staying in that room. All guests (including children) and visitors to the hotel are required to register with a valid ID/Passport.
- Guests need to present the voucher QR Code received (if applicable) or provide the park ticket or Annual Pass for the date of winning upon check-in for verification. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass for the date of winning and ensure it matches that of the person redeeming the voucher. You are required to have a valid photo taken at Shanghai Disneyland's Main Entrance associated with your park admission, in order to redeem the prize.
- Up to two guests aged 12 and above are allowed to stay in the redeemed room. For each additional guest aged 12 and above, a RMB 230 fee will be charged (including 15% service charge) separately. Your party must contain at least one adult for each room.
- Check-in/ Check-out Time:  
Check-in: 15:00  
Check-out: 11:00
- For other specific reservation policies, please refer to the link below "Hotel Reservation Policy" from the Shanghai Disney Resort Official Website for more information <https://www.shanghaidisneyresort.com/en/hotel-reservation-policy/>.
- Visit <https://www.shanghaidisneyresort.com> for other relevant Terms and Conditions.
- Photos of the prize are for reference only.

**For the entire Unit, no fewer than 3 sets of “One Night Toy Story Hotel Complimentary Room” prizes are available:**

ARP range of each prize is: from RMB 862 to RMB 3163 (including 15% service charge).

Redemption location: Toy Story Hotel

One Night Toy Story Hotel Complimentary Room Voucher  
Terms and Conditions

- This voucher is valid for a complimentary one-night stay in a Garden View Room at Toy Story Hotel (subject to availability on the day).
- This voucher is valid for 90 days starting from the date of winning, and can be only used once. This voucher will be void after the validity period. Once reserved, the reserved date cannot be changed or cancelled. The voucher and one-night stay at the hotel redeemed are for the personal use of the winner only and are non-transferable, non-exchangeable, non-resalable and non-cashable.
- The winners need to call the 24-hour hotline 2099-8003 (Toy Story Hotel) to make reservations prior to their arrival, and show their confirmation number upon check-in.
- Check-in procedures at the hotel’s Front Desk must be made by the person who is the winner him/herself and the winner should be one of the guests staying in that room. All guests (including children) and visitors to the hotel are required to register with a valid ID/Passport.
- Guests need to present the voucher QR Code received (if applicable) or provide the park ticket or Annual Pass for the date of winning upon check-in for verification. Once scanned, the Cast Member will validate the photo associated with the park ticket or Annual Pass for the date of winning and ensure it matches that of the person redeeming the voucher. You are required to have a valid photo taken at Shanghai Disneyland’s Main Entrance associated with your park admission, in order to redeem the prize.
- Up to two guests aged 12 and above are allowed to stay in the redeemed room. For each additional guest aged 12 and above, a RMB 230 fee will be charged (including 15% service charge) separately. Your party must contain at least one adult for each room.
- Check-in/ Check-out Time:  
Check-in: 15:00  
Check-out: 11:00
- For other specific reservation policies, please refer to the link below "Hotel Reservation Policy" from the Shanghai Disney Resort Official Website for more information <https://www.shanghaidisneyresort.com/en/hotel-reservation-policy/>.
- Visit <https://www.shanghaidisneyresort.com> for other relevant Terms and Conditions.
- Photos of the prize are for reference only.