

Application for Shanghai Disneyland's Disability Access Service

The Disability Access Service (DAS) is designed for guests who are unable to tolerate extended waits due to their disability. The service allows guests to schedule a return time that is comparable to the current queue wait for a given attraction. *Please note that the service does not provide immediate or priority access to attractions.*

Terms and Conditions

- Guests with a valid disability certificate or proof of disability (for Mainland China guests, please provide your valid "disability certificate of the People's Republic of China" issued by the China Disabled Persons' Federation; for other guests, please provide an official disability certificate issued by a relevant government authority) and valid tickets or Annual Passes to Shanghai Disneyland can apply for the Disability Access Service at the Guest Services Center located at the Main Entrance of Shanghai Disneyland. A successful application will be valid for one year.
- The original copy of the applicant's valid disability certificate or proof of disability and PRC Resident ID Card or travel documents are required for verification when submitting an application for the Disability Access Service (guests with child tickets can use a valid original government ID with a photo and the date of birth of the children that is acceptable to us).
- At the time of submitting the application, the applicant can designate up to eight (8) family and friends as potential party members to enjoy the service together. The validity period for this designation is one year. Please note that after successfully applying for the service, the number of individuals who may concurrently enjoy the service is limited to six (6), including the applicant. The list of the potential party members must be provided at one time together with the application. Once provided, the party list cannot be changed or supplemented. After the expiration of the one-year validity period, guests must resubmit their applications. Once an application has been accepted, the guest cannot submit another application until the end of their Disability Access Service validity period.
- Guests who have successfully applied for the Disability Access Service should visit the Guest Services Center at the Main Entrance to issue their Disability Access Service Card ("DAS card") valid for their whole party (up to 5 other people) for the day of their visit after entering the park. All guests enjoying this service will be issued only one DAS card for the day. Guests agree and ensure that both they and their party shall comply with the terms and conditions of this service. The terms and conditions of the DAS card are detailed in the annex.

- The applicant and their party can enjoy Shanghai Disneyland's Disability Access Service with a DAS card valid on the same day, provided that the applicant for the Disability Access Service is present to experience all scheduled attractions together with their party. The maximum party size on the day of the park visit is limited to five (5) guests whose names are on the party list confirmed at the time of application. Guests who are not on this party list will not be eligible to enjoy this service on the date of visit.
- On the guest's park visit day, the guest requiring this service should present each member of their party's PRC Resident ID Card(s) or travel document(s) (guests with child tickets can use a valid original government ID with a photo and the date of birth of the children that is acceptable to us) for verification. All guests are required to present the digital DAS card or valid park ticket or Annual Pass upon entering the respective attraction for verification purpose.
- We reserve the right to reject any application. Shanghai Disneyland's Disability Access Service is non-transferable for whole or in part, and it is not for commercial use. If the applicant or anyone from his or her party is in breach, we reserve the right to temporarily suspend or permanently withdraw the relevant services to such guests.

By signing this application form, I acknowledge that I am a disabled guest that requires this service, and I accept the above terms and the terms and conditions of the DAS card. And I undertake that I have obtained valid authorization from the below-mentioned co-passenger for providing the information of that co-passenger to Shanghai Disney Resort, and I am aware and understand that Shanghai Disney Resort collects the below personal information of myself and my co-passenger only for the purpose of verifying guests' identities and providing disabled access services, and that Shanghai Disney Resort will process personal information of myself and my co-passenger according to its privacy policy.

Signature: _____

PRC Resident ID Card number (Last four digits) OR Travel document number:

Date of application: _____

Valid until: _____

Potential party name list (Please provide the full names of up to eight (8) family and friends at one time. Once provided, this list cannot be changed or supplemented within the one-year validity period)

(Your name, ID information, names of your party will only be used to verify the identity of the recipient of this service)

Annex: Terms and Conditions of the DAS Card

- All guests enjoying this service will be issued only one DAS card for the day.
- Your scheduled return time does not provide immediate access upon your return.
- Guest for whom the DAS card was issued must experience any attraction scheduled with party.
- You may not have more than one active attraction return time at a time.
- All guests enjoying this service should present their PRC Resident ID Card(s) or travel document(s), and the card owner guest should present the valid disability certificate or proof of disability, for further verification if necessary.
- Standby Pass service is a separate service and may be used in conjunction with this service.
- Park and attraction hours may be amended at any time based on operational needs.
- All Guests must meet boarding requirements.
- When utilizing this service, it is possible to experience waits greater than the posted wait time.
- This service is revocable, non-transferable, not for commercial use, and void if altered. Subject to change at anytime.